OSCE STATION

1.3.10 - Demonstrate accountability and the need to explain their actions and decisions with openness and transparency

2.3.1 - Effectively lead all members of the dental team

2.4.3 - Effectively communicate and manage the hazards within the clinical environment including: cross-infection control; hazardous materials; packing, procurement, and use of resources; impact on the environment; working with ionising radiation

You have just finished recording an alginate impression of your patient.

The nurse you were working with failed to wear gloves to handle your impression tray and left the surgery without washing her hands.

The patient has left. Both you and your nurse are now in the surgery tidying up.

Deliver **appropriate feedback** to your nurse on this episode.

Station marking scheme

To be marked whilst the interview process is occurring

Domain	1/0
Presenting problems – has the student presented the following information?	
The nurse failed to wear gloves during the patient encounter	
The nurse failed to wash their hands before leaving the surgery	
Investigation – has the student gathered the following information?	
Did the nurse know they were breaching cross-infection policy	
Why did the nurse fail to adhere to the cross-infection policy	
Nurse's ideas, concerns and expectations – has the student explored the following?	
How the nurse is feeling about the error	
Has the nurse learned something from the episode	
Does the nurse have any concerns about the policy	
Does the nurse understand what may happen following a further breach	

To be marked post-interview

Generic skills - initiation	
Did the student explain the reason for the discussion	

Generic skills - information gathering	
Did the student actively listen (faciltiatory gestures, response to cues)	
Did the student use open, closed and clarifying questions appropriately	

Generic skills – the relationship	
Did the student use eye contact	
Did the student approach the matter sensitively and empathically	

Generic skills – structure	
Was the encounter fluent and following a logical sequence	

Overall score /14